



IPL / QPL INC Modification Proposal 035 - Supply Point Confirmation

Communication Following Shipper Consultation Responses

Since 1998 the IPL / QPL network code and accompanying TAS Manual has required the initial Shipper to submit a T03 file following receipt of a T02 (TAS Shipper Work Complete Notification) file. IPL / QPL would like to re-iterate the importance and value of this process, which is three-fold:

- (1) The provision of the T03 file allows newly connected customers to actively participate in the competitive market;
- (2) IPL / QPL have mandated the identification of the outgoing supplier to the incoming Shipper, to improve the change of supplier process and ultimately customers' experience. However, this information cannot be provided when the initial Shipper fails to submit the T03 file. This also results in mandatory data fields in the IPL / QPL files remaining blank, causing further problems for Shippers file validation processes; and
- (3) The data in the T03 file enables IPL / QPL to meet the conditions of Standard Licence Condition 31 in respect of identifying the supplier to the customer's premises. For every new connection IPL / QPL are unable to identify, hold or display the supplier to the customer's premises, until the initial Shipper submits the T03 file.

While this could be construed as an industry issue the T03 file is unique to IPL / QPL. This modification was raised as a result of the ensuing problems caused by initial Shippers failing to submit T03 files and a request for the situation to be rectified.

Responses to the modification recognise the importance of the provision of the T03 file and it is unfortunate that there are Shippers who continue to fail to provide it.

IPL / QPL do not see how the approval of this modification would result in different operating practices, and dispute that IPL / QPL would no longer be following the processes and procedures currently contained within the iGT Uniform Network Code. In addition Shippers should not have to follow or develop different processes and procedures as the requirement to submit the T03 file has been in place for over nine years.

Furthermore we are surprised, in light of explanations given for surcharges that some Shippers levy, that processes to meet this requirement have not been developed.

The specific document to be referred to for communications between Shippers and IPL / QPL is available on the Publications section of our website: www.envoyonline.co.uk. A paper copy can be provided on request.